

# Fast-Tracking Growth at Miss Group with BitNinja

Miss Group is an international organization offering web hosting, domain registration, VPS and dedicated servers primarily to SMEs. The driving force behind Miss Group is its vision to become the fastest growing shared web hosting company in the world. Service reliability is a top priority for Miss Group so exceptional security standards are critical.

## DDos and vulnerability attacks overload Miss Group's Support teams

Almost 100,000 sites are hosted by Miss Group and around 70,000 of these are WordPress. Unfortunately, since many of its WordPress users don't carry out the necessary updates, Miss Group was seeing rising numbers of DDos and WordPress vulnerability attacks. Customers began to complain and the Support and Technical teams' workload increased as they spent considerable time cleaning up the compromised sites.

## BitNinja's single interface protects servers from all types of attack

Miss Group tried using several different security products at once to build sufficient protection, but they were time-consuming and ineffective. Rabi Hanna, Miss Group's CTO explained that the organization needed an all-in-one solution that protects servers from a wide range of attacks. Rabi further commented that; "The whole platform is feature-rich, especially with the new WAF 2.0. It has everything that a web hosting company or sysadmin could dream of; a single interface that protects your servers from any kind of attack."

## The results

BitNinja made a profound impact on turning Miss Group's growth plans into a reality. Rabi from Miss Group reported that using BitNinja resulted in significant time efficiencies by reducing customer support requests; "Before using BitNinja we got at least 4 or 5 customer complaints every day about their sites or emails being hacked. Now that number has reduced to 2 or 3 per month." Miss Group particularly values BitNinja's dashboard because it enables their teams to manage all their servers in one place. This meant that managing firewalls and malware scanners on individual servers became a thing of the past.

## Try BitNinja for free [here](#)

Register for your **7 day free trial** and enjoy immediate protection. To find out more about how your business can benefit from BitNinja's all-in-one security suite, email: [info@bitninja.io](mailto:info@bitninja.io). We're always happy to help.